Northern Westchester Music School

Policies & Procedures

Registration (this process is for new students only)

- The school year is divided into three semesters: Fall, Spring and Summer. Specific dates vary and are posted on the school website at www.yorktownmusicschool.com and at the school.
- The nature of individual lessons allows students to enroll **at any time**. It is highly recommended that current students register as early as possible in order to achieve a consistent time slot for lessons. New students may enroll anytime during the year and tuition will be pro-rated.
- A non-refundable fee of \$25 is due at registration. Each additional family member will be charged a reduced registration fee of \$15. In order to be enrolled a completed and signed registration form and payment must be received by the Northern Westchester Music School (NWMS) prior to the first lesson.

Tuition

- Tuition should be paid in full prior to commencing lessons or immediately upon the receipt of the invoice.
 Methods of payment are: Cash, Check, Money Order.
 Visa or Master Card (as a limited option).
- There are no refunds given for missed lessons. (See <u>Make-ups and Cancellations</u> below)
- If a student chooses to discontinue their schedule of lessons, the NWMS (office and/or teacher) must be notified.
- Returned checks will be subject to a \$15 fee.

Discounts and Credits

- There is a \$2.00 discount given to every additional family member. Discount is based on the full schedule.
- There is a **\$2.00 discount** for every additional lesson taken by the student. Discount is based on the full schedule.

Make-ups and Cancellations

- Students are required to attend all scheduled lessons.
- Lessons must be cancelled at least **24 hours** in advance to qualify for a make-up. Late cancellations (family emergencies, illness, etc.) will be considered on a case by case basis.
- Students are allowed **TWO** make-ups per semester.
- Students are financially responsible for all lessons, including those not attended, if not properly cancelled (no shows or late cancellations).
- Students who miss two consecutive lessons without prior notification will be automatically withdrawn from the school and NO refund will be given.

 Any lesson cancelled by either the teacher of the NWMS will be made up at the earliest opportunity.

Student Responsibilities

- Studying music is a rewarding experience. It offers opportunities to develop self-expression, heighten selfesteem and contribute to creative problem solving. In order to progress, students must demonstrate discipline and a positive attitude. The following will help in these areas:
 - Attend Lessons promptly and regularly.

 - ♪ Always bring your instrument and music to lesson.
 - ♪ Discuss your goals with your teacher.
 - ♪ Attend live performances whenever possible.

Workshops and Performances

- Workshops and group classes are offered on an ongoing basis. Details are announced and posted in the waiting areas as well as on the school's website at: www.yorktownmusicschool.com.
- NWMS offers two student recitals per year in order to provide opportunities for public performance as well as learning/teaching proper concert etiquette.

Practice Being a Respected Patron of the Arts

- Always remember to arrive on time for public performances and proceed immediately to your seat.
- Remember to turn off all cell phones and pagers before entering the concert venue.
- Applaud the performer at the end of the piece (NEVER between movements).
- Plan to remain seated for the entire concert/recital.

Practice Being a Good Performer

- Dress neatly for every performance
- Maintain your focus when performing. Always be prepared to do your best, have a positive attitude and complete your piece without interruption.
- Make eye contact with the audience when you bow to thank them for being there.
- Always acknowledge your accompanist before you leave the stage.